

VoIP Telephone Services Request – Waverly Gardens



Name: _____

E911 Address: Apt. _____ 10801 Enfield Drive, Woodstock, MD 21163

Daytime Phone: _____ Evening Phone: _____

Voice-over-Internet-Protocol (VoIP) Residential Phone Service (Includes features listed below):

- VoIP 1st Line at \$24*/Month + tax** (keep number _____ \$15 setup fee)
check if desired for first line: Call waiting Voicemail when taken **with ECC Internet Service**
- VoIP 1st Line at \$28*/Month + tax** (keep number _____ \$15 setup fee)
check if desired for first line: Call waiting Voicemail when taken **without ECC Internet Service**
- VoIP 2nd Line at \$18*/Month + tax** (keep number _____ \$15 setup fee)
check if desired for second line: Call waiting Voicemail
- Please sign me up for one year service agreement to lock in my rate for one year*
- Please sign me up a for two year service agreement to lock in my rate for two years*

Features:

- Caller ID with Name
- Call Waiting (check above if desired)
- Call Waiting ID with Name
- Call Return
- Voicemail (check above if desired)
- E-mail notification of voicemail
- Listed phone number
- **Unlimited local calling**
- **Unlimited long distance calling**
in the 48 United States
- 911 Service for Emergencies+
- Call Forward Busy
- Call Forward No Answer
- Call Forward Always
- Call ID Block
- Anonymous Call Rejection
- Unlisted number available for \$2.00/month
- Speed Dial
- Redial
- Discounted International rates billed as incurred
- 800 number service available at extra charge

◆ See Internet Request form for **SPECIAL SAVINGS of \$132/yr. with Cable & Digital TV, Internet & Phone Services** ◆

FREE 22 inch LCD HDTV or Free HD DVR with 2 year bundle, both with 4 year contract*

* All fees are subject to change and do not include taxes or governmental fees, which will be additional: currently 3% Federal tax and \$2.00/month E911 fee per account. Directory assistance is \$0.75 per call. All services are provided subject to Ellicott City Cable Company's Terms of Service, provided to customer, available on request and periodically updated at www.ECCable.com. An early termination fee of \$25 for a one year and \$50 for a two year contract plus the difference between regular fees and contract fees will apply if service is canceled before the end of the contract. Additional early termination fees apply to free offer. Not all equipment, alarm systems or fax machines will work with VoIP service. Within 30 days of installation, you may terminate your contract without penalty if you have difficulty ECC cannot resolve. All ECC supplied equipment which is not purchased must be returned in good condition on termination of service or you will be charged full retail cost (currently \$100.00 for phone equipment) plus tax. Installation fee of \$45 is waived if ordered with internet service.

+ **Emergency 911 location service is available only after you have received confirmation of your registration information. You must update this information if you relocate your VoIP device or service; confirmation of available 911 emergency service may take up to three business days, but is usually completed in one day. Emergency power will be provided for up to 8 hours in a power failure. VoIP service requires an active internet connection; while ECC will use its best efforts to maintain a constant internet connection, even during power failures, there is no guarantee of continuous internet service as this is influenced by phone and internet systems beyond ECC's control.**

Ellicott City Cable Company is an independent entity and is not part of Waverly Woods Development Corporation or Waverly Gardens, LLC.

Signature

Signature (spouse / significant other)

Date

4100 College Avenue POB 396 Ellicott City Maryland 21041-0396
443-574-8900 Fax: 410-465-1950 www.ECCable.com